
 Kerala Tenders		eTendering System Government of Kerala																
Tender Details																		
			Date : 04-Oct-2024 10:45 AM															
 Print																		
Basic Details																		
Organisation Chain	Kerala Co-operative Milk Marketing Federation Ltd KCMMF Ltd Head Office, Pattom, Trivandrum Quality Control																	
Tender Reference Number	KCMMF/MKTG/69/2024 dated 13/09/2024																	
Tender ID	2024_KCMMF_691311_2	Withdrawal Allowed	Yes															
Tender Type	Open Tender	Form of contract	Item Rate															
Tender Category	Works	No. of Covers	2															
General Technical Evaluation Allowed	No	ItemWise Technical Evaluation Allowed	No															
Payment Mode	Online	Is Multi Currency Allowed For BOQ	No															
Is Multi Currency Allowed For Fee	No	Allow Two Stage Bidding	No															
Payment Instruments		Cover Details, No. Of Covers - 2																
Online Bankers	<table border="1"> <thead> <tr> <th>S.No</th> <th>Bank Name</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>SBI MOPS</td> </tr> </tbody> </table>	S.No	Bank Name	1	SBI MOPS	<table border="1"> <thead> <tr> <th>Cover No</th> <th>Cover</th> <th>Document Type</th> <th>Description</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Fee/PreQual/Technical</td> <td>.pdf</td> <td>NIT</td> </tr> <tr> <td>2</td> <td>Finance</td> <td>.xls</td> <td>BOQ</td> </tr> </tbody> </table>	Cover No	Cover	Document Type	Description	1	Fee/PreQual/Technical	.pdf	NIT	2	Finance	.xls	BOQ
S.No	Bank Name																	
1	SBI MOPS																	
Cover No	Cover	Document Type	Description															
1	Fee/PreQual/Technical	.pdf	NIT															
2	Finance	.xls	BOQ															
Other Important Documents																		
S.No	Category	Sub Category	Sub Category Description	Format/File														
1	Certificate Details	Permanent Account Number	Permanent Account Number															
2	Certificate Details	Registration Certificate	Registration Certificate															
3	Certificate Details	Bidders Address Format	Bidders Address Format															
4	Certificate Details	Service tax registration No	Service tax registration No															
5	Financial Details	Annual Turn over certificates from CA	Annual Turn over certificates from CA															
6	Financial Details	P/L and Balance Sheet 2020-2021	P/L and Balance Sheet 2020-2021															
7	Financial Details	B22. P/L and Balance Sheet 2021-2022	P/L and Balance Sheet 2021-2022															
8	Financial Details	B23. P/L and Balance Sheet 2022-2023	P/L and Balance Sheet 2022-2023															
9	Machinery Details	Machinery Details	Machinery Details															
10	Miscellaneous	Laboratory Equipment Details	Laboratory Equipment Details															
11	Miscellaneous	Miscellaneous Docs	Miscellaneous Docs															
12	Miscellaneous	Company profile	Company profile															
13	Miscellaneous	Tender documents	Tender documents															
14	Work Details	Works Completed Details	Works Completed Details															
Tender Fee Details, [Total Fee in ₹ * - 1,180]		EMD Fee Details																
Tender Fee in ₹	1,180	EMD Amount in ₹	50,000															
Fee Payable To	Nil	EMD Exemption Allowed	No															
Tender Fee Exemption Allowed	No	EMD Fee Type	fixed															
		EMD Payable To	Nil															
		EMD Percentage	NA															
		EMD Payable At	Nil															

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Tenders**

Work /Item(s)					
Title	PRODUCTION PACKING AND SUPPLY OF MILMA CHOCOLATES				
Work Description	PRODUCTION PACKING AND SUPPLY OF MILMA CHOCOLATES				
Pre Qualification Details	AS INDICATED IN THE TENDER DOCUMENT				
Independent External Monitor/Remarks	NA				
Tender Stage to disclose bid details to other bidders/public domain	Yes				
Tender Value in ₹	80,00,000	Product Category	Miscellaneous Works	Sub category	NA
Contract Type	Tender	Bid Validity(Days)	90	Period Of Work(Days)	730
Location	CENTRAL PRODUCTS DAIRY ALAPPUZHA	Pincode	688004	Pre Bid Meeting Place	NA
Pre Bid Meeting Address	NA	Pre Bid Meeting Date	NA	Bid Opening Place	KCMMF LTD
Should Allow NDA Tender	No	Allow Preferential Bidder	No		

Critical Dates

Publish Date	04-Oct-2024 10:45 AM	Bid Opening Date	14-Oct-2024 02:00 PM
Document Download / Sale Start Date	04-Oct-2024 11:30 AM	Document Download / Sale End Date	11-Oct-2024 02:00 PM
Clarification Start Date	04-Oct-2024 11:30 AM	Clarification End Date	11-Oct-2024 02:00 PM
Bid Submission Start Date	04-Oct-2024 11:30 AM	Bid Submission End Date	11-Oct-2024 02:00 PM

Tender Documents

NIT Document	S.No	Document Name	Description	Document Size (in KB)
		1	Tendernotice_1.pdf	NIT

Work Item Documents	S.No	Document Type	Document Name	Description	Document Size (in KB)
		1	BOQ	BOQ_1081308.xls	BOQ

Bid Openers List

S.No	Bid Opener Login Id	Bid Opener Name	Certificate Name
1.	muruganvs@milma.com	Murukan VS	MURUKAN V S
2.	bilssy@milma.com	Bilssy Devi O.B.	BILSSY DEVI O B
3.	jacksonk@milma.com	Jackson Koshy	Jackson Koshy

Tender Properties

Auto Tendering Process allowed	No	Show Technical bid status	Yes
Show Finance bid status	Yes	Show Bid Details in Public Domain stage	Technical Bid Opening
BoQ Comparative	Normal	BoQ Comparative chart decimal	2

Chart model		places	
BoQ Comparative Chart Rank Type	H	Form Based BoQ	No
<u>Tender Inviting Authority</u>			
Name	MANAGING DIRECTOR		
Address	KCMMF LTD. MILMA BHAVAN PATTOM TRIVANDRUM		
<u>Tender Creator Details</u>			
Created By	Murukan VS		
Designation	Manager		
Created Date	03-Oct-2024 04:59 PM		



Kerala Cooperative Milk Marketing Federation Ltd.
Head Office, Milma Bhavan, Pattom P.O Thiruvananthapuram-695 004
PHONE: 0471-2786436, 2786424 E mail:marketing@milma.com

GST No :32AAAK5375M3ZE (KCMMF)

BID REF No KCMMF/MKTG/69/2024 dated 13/09/2024

**TENDER FOR THE PRODUCTION, PACKING AND SUPPLY OF
'MILMA CHOCOLATES '**



Kerala Cooperative Milk Marketing Federation Ltd.
Head Office, Milma Bhavan, Pattom P.O Thiruvananthapuram-695 004

No. KCMMF/MKTG/69/2024

13.09.2024

E-TENDER NOTICE

The Kerala Cooperative Milk Marketing Federation Ltd. invites e-tender from reputed brand owners who manufactures and market Chocolates nationally, having fully automated plant with best in class facilities and quality control units capable of supplying chocolate variants as per the specification provided by us. The facility preferred shall be at par with international standards with adequate infrastructure capable of manufacturing and supplying chocolates to KCMMF continuously for a period of 1 year subject to the terms and conditions stipulated in tender document.

1. The bid shall be submitted in a two cover system consisting of Technical & Financial bid. The necessary documents if any may be uploaded along with the tender.
2. Detailed terms and conditions, scope of work as indicated in the bidding document of the above works is uploaded in the Kerala Government e-portal www.etenders.kerala.gov.in

SL.No	Particulars	Details
1.	Bid Reference No.	KCMMF/MKTG/69/2024
2.	Total Estimated Cost	
3.	Tender download	Can be downloaded from the Website : www.etenders.kerala.gov.in
4.	E.M.D	Rs.50000
5.	Tender Fee	Rs.1180 including GST
6.	Bid submission starting date	04/10/2024 11.30 am
7.	Last date and time of submission	11/10/2024 02 pm
8.	Date and time of opening	14/10/2024 02 pm

The Kerala Cooperative Milk Marketing Federation Ltd. shall have the right to accept/ reject the offer fully or partially without assigning any reason thereof.

Managing Director

GENERAL TERMS & CONDITIONS FOR E-PROCUREMENT

This tender is an e-Tender and is being published online for carrying out the **Production, Packing and Supply of four different types of CHOCOLATES in various SKU's** to Central Products Dairy, KCMF Ltd, Punnappra P.O., Alappuzha, Kerala- 688004, during the period mentioned in the tender. The tender is invited in two cover system from eligible individuals and registered firms through e-procurement portal of Government of Kerala (<https://www.etenders.kerala.gov.in>). Prospective bidders willing to participate in this tender shall necessarily register themselves with above mentioned e-procurement portal.

The tender timeline is available in the critical date section of this tender published in www.etenders.kerala.gov.in.

A). Online Bidder registration process:

Bidders should have a Class III Digital Signature Certificate (DSC) to be procured from any Registration Authorities (RA) under the Certifying Agency of India. Details of RAs will be available on www.cca.gov.in. Once the DSC is obtained, bidders have to register on www.etenders.kerala.gov.in website for participating in this tender. Website registration is a one-time process without any registration fees. However, bidders have to procure DSC at their own cost.

Bidders may contact e-Procurement support desk of Kerala State IT Mission over telephone at **0471- 2577088, 2577188, 2577388** or **0484 – 2336006, 2332262** or through email: etendershelp@kerala.gov.in for assistance in this regard.

B). Online Tender Process:

The tender process shall consist of the following stages:

- i. Downloading of tender document:** Tender document will be available for free download on www.etenders.kerala.gov.in. However, tender document fees shall be payable at the time of bid submission as stipulated in this tender document.
- ii. Publishing of Corrigendum:** All corrigendum will be published on www.etenders.kerala.gov.in and will not be available elsewhere.
- iii. Bid submission:** Bidders have to submit their bids along with supporting documents to support their eligibility, as required in this tender document on www.etenders.kerala.gov.in. No manual submission of bid is allowed and manual bids shall not be accepted under any circumstances.
- iv. Opening of Financial Bids:** Bids shall be opened and evaluation of the financial bid will be done on the date and time mentioned in critical date's section.

C). Documents Comprising Bid:

1. The First Stage (Pre-Qualification or Technical Cover based on 1 cover or 2 cover tender system):

Pre-Qualification or Technical proposal shall contain the scanned copies of the documents that every bidder has to upload which are mentioned below

- a) Turn Over Details for past 3 years
- b) GST Number and Pan Card
- c) Registration Certificate
- d) P& L Statement for Past 3 Years
- e) FSSAI And ISO Certificates
- f) Machinery Details and Production Capacity Details
- g) Other Details mentioned in the Annexure format

2. The Second Stage (Financial Cover or as per tender cover system):

The Bidder shall complete the Price bid as per format given for download along with this tender.

Note: The blank price bid should be downloaded and saved on bidder's computer without changing file-name; otherwise price bid will not get uploaded. The bidder should fill in details in the same file and upload the same back to the website.

Fixed price: Prices quoted by the Bidder shall be fixed during the entire period of the contract and not subject to variation on any account after finalization of the contract. A bid submitted with an adjustable/ variable price quotation will be treated as non - responsive and will be rejected.

D). Tender Document Fees and Earnest Money Deposit (EMD)

The Bidder shall pay, a tender document fees of Rs. 1180/- (Rupees One Thousand One hundred and Eighty Only) and Earnest Money Deposit (EMD) or Bid Security of Rs.50,000/- (Rupees Fifty Thousand Only). The Bid security is required to protect the purchaser against risk of Bidder's conduct, which would warrant the forfeiture of bid security.

Online Payment modes: The tender document fees and EMD can be paid in the following manner through e-Payment facility provided by the e-Procurement system:

- i. **State Bank of India (SBI) Internet Banking:** If a bidder has a SBI internet banking account, then, during the online bid submission process, bidder shall select SBI option and then select Internet banking option. The e-Procurement system will re-direct the bidder to SBI's internet banking page where he can enter his internet banking credentials and transfer the tender document and EMD amount.

- ii. **National Electronic Fund Transfer (NEFT)** If a bidder holds bank account in a different bank, then, during the online bid submission process, bidder shall select NEFT option. An online remittance form would be generated, which the bidder can use for transferring amount through NEFT either by using internet banking of his bank or visiting nearest branch of his bank. After obtaining the successful transaction Receipt No., the bidder has to update the same in e-Procurement system for completing the process of bid submission. Bidder should only use the details given in the Remittance form for making a NEFT payment otherwise payment would result in failure in e-Procurement system. **As NEFT payment status confirmation is not received by e-Procurement system on a real-time basis, bidders are advised to exercise NEFT mode of payment option at least 48 hours prior to the last date and time of bid submission to avoid any payment issues.**

NEFT payment should be done according to following guidelines:

- a) **Single transaction for remitting Tender document fee and EMD:** Bidder should ensure that tender document fees and EMD are remitted as one single transaction.
- b) **Account number as per Remittance Form only:** Account No. entered during NEFT remittance at any bank counter or during adding beneficiary account in Internet banking site should be the same as it appears in the remittance form generated for that particular bid by the e-Procurement system. Bidder should ensure that tender document fees and EMD are remitted only to the account number given in the Remittance form provided by e-Procurement system for that particular tender. Bidders must ensure that the banker inputs the Account Number (which is case sensitive) as displayed in the Remittance form. No additional information like bidder name, company name, etc. shall be entered in the account no. column along with account no. for NEFT remittance.
- c) **Only NEFT Remittance Allowed:** RTGS payments, Account to Account transfers, State Bank Group Transfers (GRPT) or Cash payments are not allowed and are treated as invalid mode of payments. Bidder must ensure that the banker does NEFT transaction only irrespective of the amount and specially instruct the banks not to convert the payment type to RTGS or GRPT.
- d) **Amount as per Remittance form:** Bidder should ensure that the amount being remitted is neither less nor higher than the amount shown in remittance form.
- e) **UTR Number:** Bidders should ensure that the remittance confirmation (UTR number) received after NEFT transfer should be updated as it is, in the e-Procurement system for tracking the payment.
- f) **One Remittance Form per Bidder and per Bid:** The remittance form provided by e-Procurement system shall be valid for that particular bidder and bid and should not be re-used for any other tender or bid or by any other

bidder.

Any transaction charges levied while using any of the above modes of online payment has to be borne by the bidder. The supplier/contractor's bid will be evaluated only if payment status against bidder is showing "Success" during bid opening.

E. SUBMISSION PROCESS:

For submission of bids, all interested bidders have to register online as explained above in this document. After registration, bidders shall submit the tender through online on www.etenders.kerala.gov.in along with online payment of tender document fees and EMD.

For page-by-page instructions on bid submission process, please visit www.etenders.kerala.gov.in and click "Bidders Manual Kit" link on the home page

It is necessary to click on "Freeze bid" link/ icon to complete the process of bid submission otherwise the bid will not get submitted online and the same shall not be available for viewing/ opening during bid opening process.

TERMS & CONDITIONS

The Kerala Cooperative Milk Marketing Federation Ltd. invites e-tender from eligible competitive bidders for custom packing of different types of Chocolates to Central Products Dairy, KCMMF LTD, Punnappra P.O., Alappuzha, Kerala-688004.

1) Objective:

- i. Production and supply of molded premium luxury milk chocolates and dark chocolates in various size denominations wrapped and packed adhering to quality requirements as specified by KCMMF.
- ii. Production and supply of bar line premium luxury chocolates in various size denominations wrapped and packed adhering to quality requirements as specified by KCMMF.

2) Pre-qualification criteria:

Only those brand owners who meet the following pre qualification criteria will be short listed.

- I. The participating bidder shall have a registered functional office with communicable address, telephone, email and other adequate facilities required for exchange of communications with KCMMF.

- II. The supplier shall have minimum turnover of Rs 50 Crores in the last financial year.
- III. The manufacturing facility shall be fully automated with sufficient staff strength including adequate number of experienced professionals/technologists/employees etc. engaged in the manufacture of chocolates and shall be capable of supplying the required quantity to KCMMF without break as per intend.
- IV. It shall have sufficient raw material and adequate finished goods warehouse space with storage facilities as approved by statutory bodies.
- V. The plant shall have adequate infrastructural facilities with required spare capacity for simultaneous production, packing and storage of all variants of chocolates agreed to be manufactured for KCMMF.
- VI. Valid Food Safety System Certification Scheme (FSSC) shall be maintained by the plant along with International Certification for Food Safety preferred. Preference will be given to award winners for excellence in production or in possession of accolades (National/International) for the brand owned.
- VII. The manufacturer should have a valid GST number for the line of business engaged in.
- VIII. The facility should maintain the recommended quality standards and should possess in-house analytical facilities for timely analyses and up keeping quality parameters as deemed mandatory for the products manufactured. Priority will be given for manufacturer who are associated with other Co-operative Federation and have done Custom packing for chocolate variants.

(Note: The bidder shall submit documentary proof in support of the claims made. This shall be in the form of copies of certificates, letter of engagement, client certificate or contract agreement etc. This shall be uploaded along with the Technical Bid)

Other Terms and Conditions:

- 1) The bidder shall quote the rate per piece of chocolate in each category and size variant including GST, FOR Central Products Dairy, KCMMF Ltd Punnappra P O, Alappuzha ,Kerala-688004. The cost of mould making charges shall also be included in the cost.

- 2) The short listed bidders shall send samples of products specified for verification. They shall also send similar products manufactured and marketed by them or custom packed for other agencies.
- 3) The selected bidder is expected to maintain high level of professional ethics and shall not act in any manner detrimental to KCMMF's interest.
- 4) The confirmed bidder shall arrange to custom pack the required quantity of products as demanded by KCMMF from time to time adhering to the composition mutually agreed and quality specifications for the individual product in various packages as per indent placed by KCMMF.
- 5) If the performance of the selected party is found unsatisfactory, KCMMF reserves the right to terminate the contract at any point of time without assigning any reason. Under such circumstances no financial compensation will be paid to the party.
- 6) The contract will be in force for a minimum period of 1 year from the date of executing the bipartite agreement.
- 7) The approximate minimum volume off take in total for all the categories is estimated to be **20 MT** per year which may vary as per market demand.
- 8) The quality specifications for Chocolates intended to be custom packed shall be as FSSAI Standard as detailed below.

Sl. No.	Characteristics	Requirements				
		Milk Chocolate	Milk Covering Chocolate	Plain Chocolate	Plain Covering Chocolate	Blended chocolate
1	Total Fat (on dry basis) per cent by weight. Not less than	25	25	25	25	25
2	Milk fat (on dry basis) Per cent by weight. Not less than	2	2	-	-	-

3	Cocoa solids (on Moisture-free and free basis)per cent weight	2.5	2.5	12	12	3
4	Milk Solids (on Moisture-Freehand Fat-Free Basis) Percent By weight (Minimum)	10.5	10.5	-	-	1-9 (Range)
5	Acid insoluble Ash (on moisture fat and sugar free basis) percent by weight, Not more than	0.2	0.2	0.2	0.2	0.2

9) PAYMENT TERMS: - GST invoices shall be raised and shall be submitted to Manager, Central Products Dairy, KCMMF Ltd Punnappra P.O., Alappuzha, Kerala- 688004 in the below mentioned address along with the consignment. Payment will be released within 30 days from the date of receipt of products in good condition.

Bills & Delivery in favour of
Manager. Central Products Dairy, KCMMF Ltd, Punnappra P.O., Alappuzha, Kerala- 688004 GSTIN : 32AAAAK5375M4ZD

PRODUCT SPECIFICATIONS

Milma is planning to custom pack below mentioned chocolate variants.

- 1) Chocofull Caramel and Nougat Bar - 25g
- 2) Deliza Chocó Minis Box and Standup pouch
- 3) Deliza Milk Chocolate (Compound) - 35g in Laminate Pack
- 4) Deliza Dark Chocolate (Compound) - 40g in Laminate Pack

DELIZA and Chocofull are the brand names of Chocolates marketed by MILMA.

The detailed specifications are given bellow:

Item	Composition	Machinery:	Packaging Materials:	Other Configurations
Chocofull Caramel and Nougat Bar - 25g	Centre (Nougatine + Caramel)- Liquid Glucose, Sugar, Hydrogenated vegetable fat, Milk solids, Sorbitol, Hydrolysed Vegetable Protein, iodized Salt, Emulsifier (INS 471), Flavor (Nature Identical); Chocó layer - Sugar, Hydrogenated Vegetable fat, Milk Solids, Cocoa Solids, Emulsifier (INS 322, INS 476), Flavor (Nature identical).	Chocolate Making - Melting, Mixing and Conching Machines Bar Making - Caramel and Nougat Cooking, Mixing, Sheeting, Enrobing, Cooling and Flow Wrapping Machine	Primary Packaging: Metalized BOPP Bi-laminate. Secondary Packaging: Carton box for packaging.	Dimensions: Bar Dimensions: Length:75-90mm, Width-19-20mm, Height-8-12mm Packing Configuration: 24 Primary in Display Box and 12 Display Box in Shipper
Deliza Chocó Minis Box	Sugar, Hydrogenated Vegetable Fat, Milk Solids, Cocoa Solids, Emulsifiers (INS 322, INS 476), Flavor (Natural identical)	Melting, Mixing and Conching Machines, Moulding, Cooling, Demoulding, Cooling and Flow Wrapping Machine	Primary Packaging: Metalized BOPP Bi-laminate. Secondary Packaging: Plastics box for bulk packaging	Bar Configuration: Chocolate Weight: 5-7g each total 250g. Packing Configuration: 24 Plastics Box in Shipper
Deliza Chocó Minis Standup pouch	Sugar, Hydrogenated Vegetable Fat, Milk Solids, Cocoa Solids, Emulsifiers (INS 322, INS 476), Flavour (Natural identical)	Melting, Mixing and Conching Machines, Moulding, Cooling, Remolding, Cooling and Flow Wrapping Machine	Primary Packaging: Metalized BOPP Bi-laminate. Secondary Packaging: Standing Pouch for bulk packaging	Bar Configuration: Chocolate Weight: 5-7g each total 250g. Packing Configuration: 24 Pouch in Shipper

Deliza Milk Chocolate (Compound) - 35g in Laminate Pack	Sugar, Hydrogenated Vegetable Fat, Milk Solids, Cocoa Solids, Emulsifiers (INS 322, INS 476), Flavour (Natural identical).	Melting, Mixing and Conching Machines, Moulding, Cooling, Demoulding, Cooling and Flow Wrapping Machine	Primary Packaging: Metalized BOPP Bi-laminate. Secondary Packaging: Plastics box for bulk packaging.	Chocolate Weight: 35g each Packing Configuration: 30 Primary in Display Box and 12 Display Box in Shipper
Deliza Dark Chocolate (Compound) - 40g in Laminate Pack	Sugar, Edible Vegetable Fat, Cocoa Powder, Emulsifiers (INS 476, INS 471), Flavour (Natural and Natural Identical).	Melting, Mixing and Conching Machines, Moulding, Cooling, Demoulding, Cooling and Flow Wrapping Machine	Primary Packaging: Metalized BOPP Bi-laminate. Secondary Packaging: Plastics box for bulk packaging.	Chocolate Weight: 40g each Packing Configuration: 30 Primary in Display Box and 12 Display Box in Shipper

Specific Methods to be used in the manufacturing process

1. **Chocolate Making** - Melting, Mixing and Conching Machines.
2. **Bar Making** - Caramel and Nougat Cooking, Mixing, Sheeting, Enrobing, Mixing and Conching Machines, Moulding, Cooling, Demoulding, Cooling and Flow Wrapping Machine

Minimum order Quantity:

20 MT per year – Order will be divided in to four quarters and each quarter order value will be for a minimum **5 MT (Total 5 MT comprising of all variants)**

The division and variant wise quantity will be placed by Central products Dairy, KCMF Ltd, Punnappra P O, Alappuzha-688004 according to the requirement.

The party is bound to supply any quantity above MOQ according to the indents placed within 15 days from the date of indent.

Shelf Life:

The Product should have a shelf life of minimum **12 months** from the date of manufacture and it shall be supplied to our Dairy within a period of 20 days after production.

Product Quality:

Normally no modifications in the recipe will be allowed. However, Party can make changes in the given recipe, if required for conforming to the quality standards stipulated by Food Safety and Standards Act. But, such changes shall be made only after obtaining written consent from KCMMF Ltd.

Quality standards: The physical, chemical and bacteriological quality of 'Milma Chocolates' and its price shall be the essence of this contract. Party shall manufacture the product as per the quality standards and recipe described in the Item Specifications and FSSAI Standards. A sample of product manufactured as per the suggested recipe shall be supplied to Alappuzha Dairy for approval before the commencement of regular supply. Party shall maintain the same quality as per this approved sample. Party shall ensure that 'Milma Chocolates' in said SKU's supplied to the Dairy, conform to the standards specified in the Food Safety and Standards Act (herein after referred to as FSSAI). If any Quality /quantity variations are reported by consumers or detected by Food Safety Officers, or any other law enforcing officers of the Government at any stage, Party will be solely responsible for the defect and offence. For the purpose of legal issues related to the quality of product, KCMMF Ltd. will be a marketing agency and all legal liabilities related to the quality/quantity of the product shall vest with the Party. Party shall also compensate the losses in this regard occurring to Dairy and its distributors and consumers.

Damage replacement: Additional pieces @1% of the off take, towards provision for damage replacement and another one piece as testing sample shall be supplied free of cost along with each consignment.

Rejection Clause: The Quality Control Department of MILMA Central Products Dairy, Punnappra P.O., Alappuzha, Kerala will draw a random sample from each consignment of the Product supplied and verify whether the Product and packing materials conform to the legal specifications and the specifications mentioned in the Item Specification. If the quality of the product, its packing etc. does not conform to specifications or found defective otherwise, we reserve the right to reject the consignment summarily. Supplies not made as per delivery schedule are also likely to be rejected. In case of rejection of the product, we will not be responsible for payment of any damage to you.

Visit at supplier premises: Before finalization of the Bid, the party shall allow KCMMF officials to check & verify manufacturing facilities and processing methods at your premises without any hindrance and hesitation.

Item shall be delivered as requested and as per the requirement of the Central Products Dairy, KCMMF Ltd Punnappa P.O., Alappuzha, Kerala

No interruption in supply shall be allowed. The contractor shall ensure the supply of the required quantity without any delay. Any loss incurred due to delay in supply of Products will be recovered from Supplier.

The rate shall be quoted for per piece of chocolate to be supplied to MILMA Central Products Dairy, Punnappa P.O., Alappuzha, Kerala- 688004 which is inclusive of cost of all raw materials, processing cost, packing cost including consumables, loading & unloading charges and transportation charges up to Central Products Dairy, KCMMF Ltd, Punnappa P.O., Alappuzha, Kerala and inclusive of GST. The artwork for the product and packing material will be given by MILMA.

GENERAL TERMS & CONDITIONS

1. The damages that are caused by the supplier due to his negligence while loading and stacking and on transit will have to be compensated by the supplier.
2. In case of negligence or misconduct of supplier or his Staffs or due to the problems in operation of his transportation vehicle any loss/ damage occurred to the assets (fixed or movable) of the Dairy will be recovered from supplier's eligible bills/Security deposit.
3. Payment will be made as per the actual quantity supplied within maximum 30 days from the date of receipt of invoice through bank payment.
4. The successful bidder shall provide a security amount of Rs.500,000/- (Rupees Five Lakh Only) to KCMMF Ltd. Central Products Dairy, Punnappa P.O., Alappuzha, Kerala- 688004 within 30 days after finalizing the supply contract. The security amount can also be provided in the form of Bank Guarantee. No Interest will be paid for security deposit. The security deposit will be refunded only at the end of the successful completion of the contract period. The security deposit will be forfeited in favour of KCMMF Ltd, Central Products Dairy, Punnappa P.O., Alappuzha, Kerala- 688004 in case of any violation of the terms and

conditions or abandoning of the contract by the contractor without due notice.

5. The successful bidder shall execute an agreement with the undersigned in a non-judicial stamp paper worth Rs.200/- (Rupees Two hundred only) incorporating all the terms and conditions of the contract for the satisfactory fulfillment of the contract.
6. The communication to the bidder shall be channeled only through email and hence the bidders are advised to check their email regularly to get latest information's. Scanned copy of the work order will be sent to the email id of the successful bidder once the administrative formalities are completed. Therefore, regular monitoring of email by the bidder is necessary.

SUBMISSION OF TENDER

1. Tenders are to be submitted online only through the e-Procurement portal of Government of Kerala www.etenders.kerala.gov.in.
 2. Price bid in the prescribed form available as BOQ (Bill of Quantities) in the website www.etenders.kerala.gov.in.
 3. **The tenderer should duly sign with seal on all the pages of the tender documents before scanning and uploading along with details shown in the Annexure.**
 4. **Tenderers alone will be responsible for submission of defective tenders and such tenders are liable to be summarily rejected.**
 5. **The bidder should quote for the item specified in the price bid, else bid will be treated as incomplete and will stand invalid.**
 6. **The tenders will be evaluated based on the total firm price quoted for the item in BOQ.**
- 5 Opening of Tenders: - The online tenders will be opened on the date and time of opening, as notified.
- 6 Unless accepted in writing, the conditions of the tender document will be valid and no extension of time for submission of tenders will be granted on any account.

- 7 The Kerala Cooperative Milk Marketing Federation Ltd. is not bound to accept the lowest price bid offer. Managing Director (KCMMF Ltd) has the absolute right to reject any or all the tenders without assigning any reason thereof.
- 8 If there is any jurisdiction regarding **this tender, the court situated in Trivandrum alone will have jurisdiction with regard to the Contract.**
- 9 At any time prior to the deadline for the submission of tenders, Kerala Cooperative Milk Marketing Federation Ltd, for any reason, whether at its own initiative or in response to a clarifications requested by any prospective tenderer, may modify the tender documents by amendments and in such an event, it shall be binding on all tenderers who have submitted the tenders online.
- 10 Amendments if any will be brought to the notice through the online website www.etenders.kerala.gov.in or www.milma.com to all prospective tenderers, and that will be binding on them.

ANNEXURE

1. Name of Brand/Manufacturer/company :
2. Registered Office with complete address :
3. Head Office contact details :
4. Name of contact person :
Telephone No.(Land lines) :
Mobile No. :
Email ID :
5. Year of establishment :
6. Company profile :
(Attach supporting documents separately)
7. Moulded line capacity per day :
8. Moulded bar packing efficiency per minute :
9. Bar line capacity per day :
10. Bar packing efficiency per minute :
11. Total Production capacity(both lines) :
12. State of the Art equipments utilized :

13. Details on Infrastructure owned :
(Staff strength, warehouse capacity, spare capacity, Equipments etc.)
14. List of companies for whom custom Packing of chocolates are done (Govt/Semi Govt/private entities) (Details to be attached) :
15. Tie up projects, if any :
(Attach details)
16. Details of accreditations/Quality certifications :
17. Accolades/awards earned :
18. Any instance of your company/products being black listed/banned by :
(Govt firms/Co-operatives/Clients)
19. Result of last customer survey conducted on your products :
20. All terms and conditions specified in Tender document are accepted or not :
21. Attach last 3 year turn over :
22. Any other input in support of Tender :
23. No. of Outlets owned with space in Premium segments (Metros, Airlines, Malls etc) :

Certified that the above information is true and correct to the best of our knowledge and belief:

Signature

Name and Address

Company Seal

Place:
Date: